



Standard Operating Procedure Manual

Version 3 – Updated August 2021

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Summary of Changes

Date	Section	Description of Change	Type of Change			
			New Topic	New Content	Updated Content	Content Removed
3/31/21	About Us	Update description			X	
3/31/21	Entire document	Update names; LifeTrac, portals			X	
3/31/21	Entire document	Update URLs			X	
3/31/21	Instructions & FAQs	Add two sections about portal(s)		X		
3/31/21	Privacy Policy	Updated to version 3/24/21			X	
7/15/21	Entire document	Updated URLs & Web Addresses			X	
7/15/21	Terms of Use	Updated to version 7/12/21			X	

Introduction

Emerging Therapy Solutions (ETS) has developed this manual for clients who are contracted for our Referral & Contract, Knowledge Center, or Risk Manager services. This document provides information about our claims processing procedures, billing and payments, access to our client portals and other topics that affect the relationship between ETS and your organization.

About Us

Emerging Therapy Solutions (ETS) was founded in 2018 by industry veterans of managed care solutions, healthcare biotech and transplant to help healthcare payers manage the risks associated with high-cost therapies for rare and complex conditions. ETS acquired LifeTrac in 2020, bringing over 30 years of experience in bone marrow and solid organ transplants, plus provider relationships and agreements, to complement Emerging Therapy Solutions' expertise in cell and gene therapies. The integrated company offers payers a comprehensive suite of services for solid organ and bone marrow transplants, cell and gene therapies, and other highly specialized, costly therapies.

How to Contact Us

Mailing Address

2001 Killebrew Drive
Suite 240
Minneapolis, MN 55425-1885

Telephone

Direct 612.445.5700 or
Toll free 1.877.445.4822
Fax 612.445.5649
IVR 612.445.5701

Online

www.emergingtherapies.com

Self-Service Client Portals

<https://portal.emergingtherapies.com/>
<https://ltportal.emergingtherapies.com/>
claimshop.nthrive.com

When to Contact us

Visit us online or contact a clinical team member for:

- Referral placement for adult and pediatric transplant, congenital heart disease, mechanical circulatory devices, gene, and cellular therapy
- Information and research on emerging transplant and cell and gene therapies, new and pending U.S. Food and Drug Administration (FDA) approvals, and clinical trials for rare diseases and conditions
- Information about programs of excellence and network facility options appropriate for diagnosis, disease, or condition
- Periodic patient clinical status updates
- Access to industry experts for rare and complex diseases, conditions, and therapies
- Webinars, reports, and articles on rare conditions and treatment options
- Monthly newsletters and other information

Self-Service Client Portals

ETS Knowledge Center Portal

To access the ETS Knowledge Center Portal, navigate to www.emergingtherapies.com and click on *Client Portal Login* to be taken to the sign in page. Enter your email address in the username field and then enter your password. Finally, complete the multifactor authentication set-up.

Clients may use the ETS Knowledge Center Portal to:

- Find information about conditions and treatments in the near-term cell and gene therapy pipeline
- Review analytics specific to your organization or generalized per million lives. Access to this information is dependent upon your organization's subscription level
- Review clinical features documentation for emerging therapies and rare diseases and conditions
- Request expert review with our panels of experts

Detailed information on how to use the ETS Knowledge Center Portal is available in the *ETS Portal User Guide* or contact us at 877.445.4822.

ETS Referral & Contract Portal

To access the ETS Referral & Contract Portal, navigate to www.emergingtherapies.com and click on *Client Portal Login* or enter <https://ltportal.emergingtherapies.com/> in your browser for the sign in page. Enter your email address in the username field and enter your password. Finally, complete the multifactor authentication set-up.

Clients may use the ETS Referral & Contract Portal to:

- Submit a referral or provide clinical status updates
- View client-specific referral list by submission date, service date, closure date
- View Product Guides for Adult and Pediatric Transplant, Congenital Heart Disease, Mechanical Circulatory Devices, Gene and Cellular therapy facilities
- Review a listing of network providers and facility contracts
- View provider tax identification numbers (TINs) associated with a facility contract

Detailed information and instructions for using the ETS Referral & Contract Portal are available by calling our medical services team at 877-445-4822 or send an email to: medicalservices@emergingtherapies.com.

Claims Repricing Services

Emerging Therapy Solutions uses nThrive's Claimshop to receive and exchange electronic claims. To access Claimshop, navigate to <https://claimshop.nthrive.com/> and enter your sign-in credentials in the Client Login section.

For access to Claimshop by nThrive®, contact us at 877-445-4822 and request the ETS nThrive Internet Access Request form. Complete the form and fax it to 612-445-5649.

Claims Submission Guidelines

ETS provider network participants can use the clearinghouses listed below to transmit claims to Claimshop by nThrive for repricing.

- Emdeon payor ID: 41136
- Relay Health payor ID for facility claims: 3907
- Relay Health payor ID for professional claims: 3844

ETS will reprice clean claims received electronically within 10 business days.

ETS Risk Manager clients agree to reject claims received directly from our network participating providers with instructions to submit those claims electronically to ETS for repricing.

Electronic Transactions

ETS accepts and generates the following types of electronic data interchange (EDI) transactions:

- Health Care Claims – 837P, 837I

EDI Guidelines

- ETS encourage all customers to submit electronic claims.
- Minnesota Statute 62J.536 requires all Minnesota providers and Minnesota group purchasers to exchange three transactions electronically: Health Care Claims, Health Care Claim Payment/Advice and Health Care Eligibility Benefit Inquiry and Response. In addition, participating out-of-state providers are required by contract to adhere to these electronic requirements.
- All nonparticipating, out-of-state customers who do not have electronic claim submission capabilities must submit their claims on an optical character recognition scannable claim form.
- All nonparticipating, out-of-state customers who are receiving direct payment must access their remittance advice via use of the electronic transaction or provider web self-service.
- ETS reserve the right to modify these guidelines with advance written notice.
- Customers are encouraged to obtain or develop EDI transaction software from the many sources available.

Review Claim Status

ETS provider network members may review claim receipt and repricing status by logging into Claimshop by nThrive. For more information on claims, contact us at 877.445.4822.

ETS is not responsible for coverage decisions about or adjudication of claims. For questions related to claims acceptance or adjudication, contact the health plan listed in Claimshop.

Your Obligations

Changes to Your Organization

Promptly notify ETS with any changes to your demographic information, including facility or practice name change, address, telephone number, personnel or other contact, and any other pertinent changes.

Notification of client demographic changes may be submitted in writing to:

Emerging Therapy Solutions, Inc.
2001 Killebrew Drive, Suite 240
Minneapolis, MN 55425-1885

Payments to Emerging Therapy Solutions

Your organization will receive invoices as specified by our contractual agreement. Payment is expected within 30 days or per the terms of our agreement. To remit payment via electronic funds transfer, contact our accounts payable team at ap@emergingtherapies.com or 877-445-4822.

Remittances may be sent to:

Emerging Therapy Solutions, Inc.
2001 Killebrew Drive, Suite 240
Minneapolis, MN 55425-1885

Instructions and FAQs

Why does ETS have multiple portals?

In 2020, Emerging Therapy Solutions acquired LifeTrac Network, bringing over 30 years of experience in bone marrow and solid organ transplants, plus provider relationships and agreements, to complement Emerging Therapy Solutions’ expertise in cell and gene therapies. In 2021, we combined our entities to become Emerging Therapy Solutions. While the work to fully combine our systems and infrastructure will be ongoing, we will continue to maintain and make available both sites. Users with access to both portals can toggle between them using the link to in the header section of either page.

What is the difference between the two ETS portals?

ETS Knowledge Center Portal

- Prior to March 2021 this was known as the ETS Client Portal
- Access this portal to:
 - Research conditions & treatments in the cell and gene therapy pipeline
 - Review medical policy information
 - Request an expert case review
 -

ETS Referral & Contract Portal

- Prior to March 2021 this was known as the LifeTrac Portal
- Access this portal to:
 - Submit a referral or provide clinical status updates
 - Review product guides for solid organ, transplant, gene, and cellular therapies
 - Review a list of network providers, facility contracts, and provider TINs

How do I reset my password?

To reset your password for the ETS Knowledge Center or Referral & Contract Portal, navigate to the appropriate URL:

ETS Knowledge Center Portal	ETS Referral & Contract Portal
ETS Therapy Management Portal (emergingtherapies.com)	ETS Referral and Contract Portal (emergingtherapies.com)

Select the “Need help signing in?” link. Next, follow the prompts to reset your password. For additional assistance, please contact us at 877-445-4822.

To reset your password for Claimshop by nThrive contact us at 877-445-4822.

How do I find tax identification numbers for ETS Network providers?

1. Navigate to [ETS Referral and Contract Portal \(emergingtherapies.com\)](https://emergingtherapies.com) and sign in
2. In the **Resources** section of the left side navigation bar, select **How Do I Find...**
3. Select the link for the PDF document titled Get Provider Information (TINs)

How do I review and compare facility information?

1. Navigate to [ETS Referral and Contract Portal \(emergingtherapies.com\)](https://emergingtherapies.com) and sign in
2. Choose the **Providers/Rates** section of the left side navigation bar
 - Select **Transplant** to use dynamic filtering and sorting or,
 - Select a subsequent choice to view a list

Where can I find instructions for sending a referral?

1. Navigate to [ETS Referral and Contract Portal \(emergingtherapies.com\)](https://emergingtherapies.com) and sign in
2. In the **Resources** section of the left side navigation bar, select **Client Portals User Guide**

How do I send a new referral or review an existing one?

1. Navigate to [ETS Referral and Contract Portal \(emergingtherapies.com\)](https://emergingtherapies.com) and sign in
2. In the **Referrals** section of the left side navigation bar, select **New Referral, Search, Reports, or Blank Referral Form**

How do I find rate information?

1. Navigate to [ETS Referral and Contract Portal \(emergingtherapies.com\)](https://emergingtherapies.com) and sign in
2. Choose the **Providers/Rates** section of the left side navigation bar
 - To find rates for transplants, select Transplant
 - Use the filters to select a facility and select the Rate Summary or Rate Details report
 - Choose any of the subsequent links to review information for those services:
 - Cellular Therapy – Rates, Congenital Heart Disease, VAD Supplies, or Wound Care Supplies

Where can I find instructions for looking up claims in Claimshop by nThrive?

1. Navigate to [ETS Referral and Contract Portal \(emergingtherapies.com\)](https://emergingtherapies.com) and sign in
2. In the **Resources** section of the left side navigation bar, select **How Do I Find...**
3. Select the document Look Up Claims in Claimshop

How do I read an Explanation of Pricing document?

1. Navigate to [ETS Referral and Contract Portal \(emergingtherapies.com\)](https://emergingtherapies.com) and sign in
2. In the **Resources** section of the left side navigation bar, select **How Do I Find...**
3. Select the document Read the Explanation of Repricing

Where can I find webinars and other educational material?

On the Emerging Therapy Solutions Knowledge Center Portal:

1. Navigate to [ETS Therapy Management Portal \(emergingtherapies.com\)](https://emergingtherapies.com) and sign in
2. Select the Insights and Analysis tab
3. Expand the Filter Criteria to review materials by Category, Therapeutic Area, Therapy Type, Condition, and/or meta tag, or use the search bars to search for a specific therapy, trial, or topic

On the ETS Referral & Contract Portal:

1. Navigate to [ETS Referral and Contract Portal \(emergingtherapies.com\)](https://emergingtherapies.com) and sign in
2. In the **Resources** section of the left side navigation bar, select CAR-T Education, CHD STAT Levels, or any of the subsequent choices

For additional information or help navigating ETS's available informational material, please contact one of our clinical consultants at 877-445-4822

Where can I find information on approved or developing therapies?

1. Navigate to [ETS Referral and Contract Portal \(emergingtherapies.com\)](https://emergingtherapies.com) and sign in
2. Use the search field to search for the therapy name, or;
 1. Select the Insights and Analysis tab
 2. In the Filter Criteria section, select the radio button for Therapies in the Trials & Therapies subsection and scroll down to see all results
 - Utilize additional filter criteria to narrow your results

Where can I find the ETS Terms of Use and Privacy Policy?

<https://portal.emergingtherapies.com/TermsOfUse>

<https://portal.emergingtherapies.com/PrivacyPolicy>

Terms of Use

Welcome to the United States website for the Emerging Therapy Solutions® group of companies (along with our related websites, applications, and mobile applications collectively, the “Site”). Please carefully review these Terms of Use (“Terms”). Your use of this Site constitutes your acceptance of these Terms. If you do not agree to abide by all the provisions contained in these Terms, you must not use or access the Site. For purposes of these Terms, Emerging Therapy Solutions, and its subsidiaries (including LifeTrac, Inc.) are collectively referred to as ETS, Company, us, we, etc.

Visitors to the Site may use the public areas of the Site for informational purposes and subject to these Terms. In addition, certain areas of this Site, our ETS Knowledge Center Client Portal and ETS Referral and Contracting Client Portal (collectively referred to as “Portal”) contain information intended only for users who have registered to be a “Registered User” to a Portal. Accordingly, ETS reserves the right to limit access to certain areas of the Site to Registered Users who have met the registration qualifications imposed by us. The resources provided in the password-protected areas of this Site are specific to and intended for Registered Users. To register, you must agree to these Terms and Conditions as well as provide us with certain personal information which may include your name, profession, and contact details. If you are, or become a Registered User, you are responsible for maintaining the confidentiality of your User ID and password. If you become aware of unauthorized use of your User ID and password, you agree to immediately notify ETS. The personal information provided is subject to our Website Privacy Policy. [Click here to go to the Portal sign in page for Registered Users.](#)

Changes & Effective Date

ETS may change, add, or remove some or all of the content on the Site at any time. We may also make changes to these Terms, which will be posted to this page and will become effective immediately upon posting. For this reason, we urge you to read these Terms each time you visit our Site.

The Effective Date of these Terms is July 30, 2021.

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- the transmission of which could violate, or facilitate the violation of, any applicable law, regulation, or intellectual property rights.

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Limitation of Liability & Indemnification

You agree that none of the Website-Related-Parties, including ETS, shall be liable for any damage resulting from your use or inability to use this Site or the content. This protection covers claims based on warranty, contract, tort, strict liability, and any other legal theory. This protection covers the Website-Related-Parties, including all affiliates, and their officers, directors, employees, and agents. This protection covers all losses including, without limitation, direct or indirect, special, incidental, consequential, exemplary, and punitive damages, personal injury/wrongful death, lost profits, or damages resulting from lost data or business interruption. The total, cumulative, liability of the Website-Related-Parties, including all affiliates, and their officers, directors, employees, and agents, if any, for losses or damages shall be limited to the amount of your actual damages, not to exceed US\$100.00. The limit of liability may not be effective in some states. In no event shall the Website-Related-Parties, including all affiliates, and their officers, directors, employees, and agents, be liable to you for any losses or damages other than the amount described above. All other damages, direct or indirect, special, incidental, consequential, exemplary, or punitive, resulting from any use of the Site or content are excluded even if the Website-Related-Parties have been

advised of the possibility of such damages. You agree that you use this Site at your own risk. If you are dissatisfied with this Site or the content, your sole and exclusive remedy is to discontinue using the Site.

You agree to defend and indemnify, the Website-Related-Parties and their subsidiaries, affiliates, officers, directors, employees, and agents, harmless from any claim, demand, or damage, including reasonable attorneys' fees, arising out of or related to your breach of this Agreement or your use or misuse of the Content or Site.

Governing Law & Statutes of Limitations

The laws of the State of Minnesota govern these Terms and any cause of action arising under or relating to your use of the Site, without reference to its choice-of-law principles. You agree that the only proper jurisdiction and venue for any dispute with the Company, or in any way relating to your use of this Site, is in the state and federal courts in the State of Minnesota, U.S.A. You further agree and consent to the exercise of personal jurisdiction in these courts in connection with any dispute involving the Company or its employees, officers, directors, agents, and providers. If any provision of these Terms is determined to be invalid under any applicable statute or rule of law, such provision is to that extent to be deemed omitted, and the balance of the Agreement shall remain enforceable.

Before seeking legal recourse for any harm you believe you have suffered arising from or related to your use of this Site, you agree to inform us in writing and to give us 30 days to cure the harm before initiating any action. You must initiate any cause of action within one year after the claim has arisen, or you will be barred from pursuing any cause of action.

Contact Us

To contact us regarding these Terms or the operation of the Site itself, contact us at info@emergingtherapies.com.

Additional Terms

If any provision of the Terms is found to be invalid by any court having competent jurisdiction, the invalidity of such provision shall not affect the validity of the remaining provisions of these Terms, which shall remain in full force and effect. No waiver of any of these Terms shall be deemed a further or continuing waiver of such term or condition or any other term or condition.

Acknowledgment

By accessing this Site or registering with ETS, you agree to all the terms and conditions of these Terms. You acknowledge (a) that you have read and understood these Terms; and (b) that these Terms have the same force and effect as a signed agreement.

Terms of Access

The Portal provides Registered Users with important and/or confidential information related to ETS and ETS Services. A Registered User's access to the Portal is subject to such Users compliance with these Portal terms of access, the overall ETS website Terms and Conditions, and any agreement that may exist between such User and ETS. In order for a Registered User to be granted access the Portal, a Registered User must agree to the following Portal Terms of Access by clicking on the ACCEPT button. If a user does not agree with the following terms of access and/or they click on the DECLINE button, they will not be granted access to the Portal.

Registered User acknowledges and agrees as follows:

- (i) To maintain the confidentiality of information accessed via the Portal including ETS and patient information, the rates and terms contained in ETS provider agreements, the content of the Referral Notification form, the content of notices documenting receipt of referrals (collectively the “Portal Information”), and all medical and therapeutic content;
- (ii) To not share the Portal Information with third parties without ETS’ written consent except via a HIPAA allowed disclosure of the minimum amount of Portal Information necessary relative to the patient;
- (iii) To comply with (a) the ETS website [Terms of Use](#), (b) the provisions of Registered User’s agreement(s) with ETS relative to the ETS Services, (c) all applicable federal and state laws, including rules and regulations pertaining to the confidentiality of patient information, such as the Health Insurance Portability and Accountability Act of 1996, as amended, and the regulations promulgated thereunder (“HIPAA”); and (d) any guidelines, rules, terms and conditions for such access that are imposed by ETS or applicable third- parties, such as Internet access providers;
- (iv) That access to the Portal may be restricted or terminated by ETS at any time;
- (v) That all right, title and interest in the Portal, in all languages, formats and media throughout the world, including all copyrights, are and will continue to be the exclusive property of ETS as between ETS and Registered User.

Privacy Policy

Emerging Therapy Solutions (“ETS”) is committed to protecting the privacy of the personal information of our website visitors.

This Website Privacy Policy (the “Policy”) is part of the [emergingtherapies.com](#) Terms of Use that you can review by clicking the “Terms of Use” link at the bottom of the web page or by clicking <https://portal.emergingtherapies.com/TermsOfUse>.

This Policy describes the personal information we may collect and how it may be used. Please review this Policy before using our websites. Portions of this website may describe privacy practices applicable to specific types of information or to information provided on specific web pages. This Policy does not apply to information collected through other means such as by telephone or in person, although that information may be protected by other privacy policies.

By using our websites, you are consenting to the collection, use and disclosure of your information as described in this Policy. If you do not agree to be bound by this Policy, you may not access or use our websites.

As used in this Policy, terms such as “we” or “our” and “Company” refer to Emerging Therapy Solutions, Inc., and its current and future affiliated entities.

This Policy applies to information collected through the following websites:
[www.emergingtherapies.com](#), [portal.emergingtherapies.com](#), [www.lifetracnetwork.com](#),
[ltportal.emergingtherapies.com](#)

This website is intended for a United States audience. Any information you provide including any personal information, will be transferred to and processed by a computer server located within the United States.

Policy Updates

We are frequently improving and adding to the features and functionality of our websites and the services we offer. As a result of these changes or any relevant changes in the law, we may revise or update this Policy from time to time without prior notice. We will post the revised or updated version of the Policy under the link marked “Privacy Policy” at the bottom of each page of our websites and update the “effective date” shown for this Policy. Your continued use of the website after we have posted the revised Policy will constitute your agreement to be bound by the revised Policy.

Types of Information We Collect

Information you Manually Provide. Our websites may include web pages that give you the opportunity to provide us with personal information about yourself such as your name or contact information. You do not have to provide us with personal information if you do not want to; however, that may limit your ability to use certain functions of this website or to request certain services or information. We collect the information you manually provide (using your keyboard, mouse, or touchpads) when you use our website. For example, we collect the information you provide when you sign up as a registered user, ask us a question, or otherwise interact with our Sites.

Information from your browser or device. We may collect information that is sent to us automatically by your web browser or mobile device. This information typically includes your IP address, the name of your operating system, the name and version of your browser, the date and time of your visit, and the pages you visit. The information we receive may depend on your browser or device settings. The information we receive from your web browser and device may or may not be personally identifiable. However, we may combine with other information in an attempt to identify you or we may combine it with information that does identify you.

Information Collected by Cookies and Other Technologies. A “cookie” is a small file placed on your device when you visit a site that can be understood by the site that issued the cookie. We use cookies and other technologies, including device identifiers, to collect information and support certain features of our websites. For example, we may use these technologies to:

- collect information about the different ways that visitors use our websites—which pages they visit, which links they use, and how long they stay on each page;
- support the features and functionality of our websites – for example, to save you the trouble of re-entering information already in our database or to prompt the settings you established on previous visits;
- personalize your experience when you use our websites; and
- improve our marketing efforts, including through use of targeted advertising.

The information we collect using cookies and similar technologies may or may not be personally identifiable, but we may link it to personal information that you provide. If you do not wish to receive cookies, you may set your browser to reject cookies or to alert you when a cookie is placed on your computer. Although you are not required to accept cookies when you visit our Sites, you may be unable to use all the functionality of our Sites if your browser rejects our cookies.

How We Use Collected Information

Generally, we use the information we collect:

- to accurately identify you and administer your requests or records
- to comply with certain laws and regulations;
- for security, credit or fraud prevention purposes;
- to provide you with effective customer service;

- to better understand your needs and interests and provide you with a personalized experience when you use our websites;
- to contact you with information and notices of interest to you or related to your use of our Sites (in accordance with any privacy preferences you have expressed to us);
- to improve the content, functionality and usability of our websites;
- to improve our products and services;
- to improve our marketing and promotional efforts; and
- for any other purpose identified in an applicable privacy notice, click-through agreement or other agreement between you and us.

Sharing Personal Information

We will only share your personal information as outlined in this Policy and as otherwise permitted or required by law. We reserve the right to share all information we collect as this Policy describes.

We may also share personal information within the Company, and we may combine personal information that you provide us through the website with other information we have received from you, whether online or offline, or from other sources such as from our vendors.

We also disclose information to complete transactions initiated by you when you request or authorize the disclosure, or if the disclosure is required by law. At times, it is necessary to disclose information to enforce or apply the terms and conditions of any agreement we have with you and to protect the rights, property, or safety of our employees, customers, or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

For example, we provide information to outside companies to perform services on our behalf, such as data analyses, collection services and to government entities to respond to subpoenas and audits, to credit reporting agencies, and to reinsurers and financial auditors. Whatever the reason for sharing information, we require strict confidentiality by the receiving parties and limit the use of the information to the purpose for which it was disclosed.

Third-party Service Providers

We also disclose information to nonaffiliated third parties as permitted by law. We rely on third-party service providers to perform a variety of business operations on our behalf. In so doing, we may need to share your personal information with them. We provide our service partners with only the personal information they need to perform the services we request, and we require that they protect the information and not use it for any other purpose. For example, we may rely on a service provider to host our sites and deliver our email or conduct research and analyze data to improve products and services.

Our Online Communication Practices

We may send electronic newsletters, notification of account status, and other communications, such as marketing communications, on a periodic basis to various individuals and organizations. We may also send email communications regarding topics such as general health benefits, website updates, health conditions, and general health topics.

Steps We Take to Safeguard your Information

To prevent unauthorized access, maintain data accuracy, and ensure the appropriate use of information, we have put into place appropriate physical, electronic and managerial procedures to safeguard and secure the information we collect online. Unfortunately, no website, server or database is completely secure or “hacker proof.” We therefore cannot guarantee that your personal information will not be disclosed, misused, or lost by accident or by the unauthorized acts of others.

Further, we cannot control dissemination of personal information you post on or through our websites using any social networking tools we may provide, and you should have no expectation of privacy in such information. If you submit information or a posting to a chat room, bulletin board or similar “chat” related portion of this Site, the information you submit along with your screen name will be visible to all visitors, and such visitors may share with others. Therefore, please be thoughtful in what you write and understand this information may become public.

Children Under the Age of Thirteen

We strive to ensure our websites do not offend people of any age. However, our websites are not intended for children or minors under the age of thirteen years without the permission of a parent or guardian. If you believe that a child has submitted personal information on or through our websites without the consent and supervision of a parent or guardian, please contact us using the information provided below so that we can take appropriate action.

Links to Other Sites

Our websites may provide links to other websites operated by third parties, including in some cases our third-party vendors. We do not control these websites and we are not responsible for their data practices. Any information you provide to third parties on their websites is covered under their privacy and data collection policies and is not covered by this Policy. We urge you to review the privacy policy posted on any site you visit before using the site or providing any personal information.

Effective Date

This Policy is effective as of March 24, 2021.

Contact Us

Questions or comments regarding this Policy or our handling of personal information, including any requests to exercise your legal rights, should be directed to privacy@emergingtherapies.com.

For More Information, or To Opt Out

If you would like more information about your options, or wish to opt out of information sharing, please call 877.445.4822. If you have previously opted out, please be assured that your election will remain effective. You do not need to call unless you wish to change your election.

ETS is a trademark of Emerging Therapy Solutions, Inc. All other trademarks referenced herein are the property of their respective owners. Links to third-party websites are provided solely for your convenience and information purposes only. We are not responsible for the information contained on third-party websites.